

2003-05 Performance Progress Report

For Quarter Ending 9/30/2003

Agency 354

Work Force Training and Education Coordinating Board

Mission

The Workforce Training and Education Coordinating Board's mission is to bring business, labor, and the public sector together to shape strategies to best meet the workforce training needs of all of Washington's students, workers, and employers in order to create and sustain a high-skill, high-wage economy.

Goal Policy Innovation: We will develop viable recommendations and innovations in workforce training and education policies.

Performance Measure Number of postsecondary vocational-technical students and apprentices prepared for work compared to the number of net jobs= openings at that education level.

| Outcome | Fiscal Year 2004 | | | | Fiscal Year 2005 | | | |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | <u>Quarter 1</u> | <u>Quarter 2</u> | <u>Quarter 3</u> | <u>Quarter 4</u> | <u>Quarter 5</u> | <u>Quarter 6</u> | <u>Quarter 7</u> | <u>Quarter 8</u> |
| Estimate | | | | 82.4% | | | | 84.6% |
| Actual | | | | | | | | |
| Date Measured | | | | 6/30/2003 | | | | 6/30/2003 |

Goal We will increase the satisfaction of the customers who receive WTECB products and services

Performance Measure Percentage of customers who are satisfied that our products are useful, clear, and complete.

| Outcome | Fiscal Year 2004 | | | | Fiscal Year 2005 | | | |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | <u>Quarter 1</u> | <u>Quarter 2</u> | <u>Quarter 3</u> | <u>Quarter 4</u> | <u>Quarter 5</u> | <u>Quarter 6</u> | <u>Quarter 7</u> | <u>Quarter 8</u> |
| Estimate | | | | 90% | | | | |
| Actual | | | | | | | | |
| Date Measured | | | | 6/30/2002 | | | | 6/30/2002 |

Performance Measure Number of user sessions viewing program information on consumer report website.

| Outcome | Fiscal Year 2004 | | | | Fiscal Year 2005 | | | |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | <u>Quarter 1</u> | <u>Quarter 2</u> | <u>Quarter 3</u> | <u>Quarter 4</u> | <u>Quarter 5</u> | <u>Quarter 6</u> | <u>Quarter 7</u> | <u>Quarter 8</u> |
| Estimate | | | | 4,617 | | | | 5,079 |
| Actual | | | | | | | | |
| Date Measured | | | | 6/30/2003 | | | | 6/30/2003 |

Goal Assessment of Progress

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Performance Measure Workforce system partners' assessment of progress in system building.

| Outcome | Fiscal Year 2004 | | | | Fiscal Year 2005 | | | |
|---------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| | <u>Quarter 1</u> | <u>Quarter 2</u> | <u>Quarter 3</u> | <u>Quarter 4</u> | <u>Quarter 5</u> | <u>Quarter 6</u> | <u>Quarter 7</u> | <u>Quarter 8</u> |
| Estimate | | | | 2.9 | | | | 3.0 |
| Actual | 2.7 | | | | | | | |
| Date Measured | 6/30/2002 | | | 6/30/2003 | | | | 6/30/2003 |